

SHIPPING & HANDLING / RETURN AND REFUND POLICY

JALG TV-stand will be sent via DHL courier standard doorto-door transport and tracking of the parcel at all times.

tracking number will be provided to the customer when the parcel has been shipped.

ESTIMATED DELIVERY TIMES

Europe - 2 to 7 days

US/Canada - 10 to 14 days

Worldwide - 10 to 20 days

Please note that international post delivery may take 2-4 weeks during the holiday period.

PLEASE NOTE

The estimated delivery times are to be used as a guide only. Delivery time may change due to the customs clearance processes. If you have any questions feel free to contact us.

WE WILL OFFER YOU AN EXCHANGE OF THE ITEMS

Please make sure your items are returned new, unused and without defects. Returns that do not meet our policy will not be accepted and will be sent back to the customer.

Please contact us in 14 days after you have received the parcel for a return authorization number and let us know the reason of return before shipping the item back.

If the returned item is not damaged and of the same quality as sent the refund is provided within 14 days after the items are received by us.

If the item is not returned in its original condition, the buyer is responsible for any loss in value.

WE DO NOT REFUND THE SHIPPING DUES

Shipping costs will not be refunded for uncollected items. We do not take responsibility for damages or losses due to the shipping, these damages will be refunded by the postal services company.